

The Kitchener Consumption and Treatment Services (CTS) site at 150 Duke Street West will close on March 31, 2025.

Beginning on April 1, 2025 there will be no services provided at this address.



Without CTS,

more sharps and drug use equipment may be found in public spaces.

What can you do?

Know where to report needles found in the community.

For the City of Kitchener call 519-741-2345, for other areas of Waterloo Region call 519-575-4400 to be directed to the appropriate office.

Reporting for the City of Kitchener can also be done online at form.kitchener.ca/CSD/CCS/Report-a-problem
For reporting details for other areas visit linktr.ee/wrids.

Learn how to safely dispose of sharps yourself.

I found a needle. Now what?

Where you found the needle determines the next step.

A poster on what to do if you find a needle can be found at linktr.ee/wrids.

For a video on how to safely pick up sharps and other drug use equipment, visit linktr.ee/wrids.



Show appreciation to the WINS team for their work in the community!

The Working to Improve Neighbourhood Safety (WINS) team are Outreach Workers, with lived or living experience with drug use who cover routes across the community to find and safely dispose of sharps, providing education on safe disposal and service referrals to people who use drugs.

Know where to get sharps containers and the locations of outdoor disposal kiosks.

Locations can be found at regionofwaterloo.ca and type "safe sharps" in the search bar.

